



The Louis Poulsen QHSE policies are based on the vision, mission, values, and strategy for Louis Poulsen.

Vision

“Louis Poulsen is the preferred partner and brand when it comes to unique lighting”.

Mission

“Our passion is to design and market unique lighting with products that create atmosphere for humans and architecture”.

Values

Louis Poulsen’s culture is based on a strong, impassioned Danish heritage, a vision to exceed expectations, and distinct design that shapes light. We make Louis Poulsen by focusing on what matters most. A culture that thrives on empowering one another. Proactively sharing our experience, knowledge, passion, and outlook to develop and grow one another. Wherever we work, whatever we do – to us, there are four things that really matter:

- Putting our customers first
- Being accountable and responsive
- Being bold and open to new ideas
- Being one team

Quality policy

- Implement, maintain, and constantly improve our Management System which as a minimum is compliant to ISO9001:2015
- Ensure continuous improvement in quality of processes, services, and products
- Minimum compliance with relevant legal legislations
- Passionate about craftsmanship that brings quality lighting to humans, and design products that are pleasing to the eye and to the light
- Focus on customer by exceeding their expectations
- Continuously reducing quality costs, improve lead time and reducing customer claims
- Focusing on finding that all-important balance between work, leisure, and family life